

In an effort to ensure your safety, we have put in place an infection control plan with protocols that exceed traditional dental policies. We are implementing new changes with your health in mind. In today's environment, this also means that we will be changing work flow patterns as well as increasing our safety measures. The use of protective equipment, face shields, and N95 level masks are standard, as will be additional measures such as oral prerinses, hand disinfectant, and temperature monitoring of both staff and patients..

In an effort to curb the spread of the virus, we are following every guideline from the CDC and the American Dental Association, so that we meet all recommendations to prevent the spread of this virus. We are evolving and reacting to emerging research data by updating patient care policies so that our patients, staff, and families are treated safely with these new strict safety guidelines in place.

The safety and well-being of our patients continue to be our primary concern. We will continue to monitor the status of COVID-19 both nationally and within our community and will keep you up-to-date regarding the plans we have to restart routine dental care.

We will need more time before, during and after each dental appointment and we will stagger patient appointments, as necessary, in order to maintain the safest possible environment in our office. We have had to order additional supplies and personal protective equipment, often at inflated prices. Our number one priority is everyone's safety.

Appointment times are precious, and lost time in the schedule is a hardship on us as well as on our other patients.

We want to inform you of a few policies we have had to institute-

There will be a separate \$10 charge per visit.

There will be a \$75 fee for all appointments missed without 24 hours advance notice.

We want to remind everyone that we are in this together and together we will get through these difficult times. Please feel free to contact us if you have any questions or concerns.

Dr. Sandler, Dr. Lipow, Cheryl, RDH, Karen, Ana and Jessica